

OSF Listens Contest Rules & Regulations

Hosted on a website managed and controlled by OSF Healthcare System.

NO PURCHASE NECESSARY TO ENTER – Void Where Prohibited By Law

1. **OVERVIEW:** These rules govern the “OSF Listens” contest (“Contest”) being conducted by OSF Healthcare System through the OSF Listens website and running indefinitely. To participate, Contest users must take part in a minimum of one (1) survey on the OSF Listens website in a calendar year. Winners are to be selected from those who qualify and who are chosen at random by OSF Healthcare System or Vision Critical Communications Inc.
2. **SPONSOR AND CONTEST PERIOD:** The OSF Listens Contest starts on May 1, 2016 at 12:00 AM Pacific Time and closes on December 31, 2016 at 11:59 PM Pacific Time (the “Contest Period”). The Contest is sponsored by OSF Healthcare System (the “Sponsor”) and is administered by Vision Critical (US) Inc (VCI).
3. **ELIGIBILITY:** This Contest is open to all persons who are eighteen (18) years of age or older. Employees of Sponsor, VCI, affiliated entities, advertising and promotional agencies, the members of their immediate family members (spouse parent, sibling or child) and those living in the same household of each (whether related or not) are not eligible to participate in the Contest.
4. **SWEEPSTAKES GENERAL RULES:** This Contest is subject to all applicable federal, state and county laws and/or regulations and every action taken by an Entrant in conjunction with the Contest must comply with these laws and regulations. This Contest is void where prohibited or restricted by law. By entering the Contest, Entrants agree to abide by these Official Rules and the decisions of VCI, which are final. Neither Sponsor or VCI nor their affiliates or representatives are responsible for lost, late, misdirected, incomplete, or non-delivered submissions; or for interrupted or unavailable satellite, network, server, Internet Service Provider (ISP), website, telephone or other connections, availability or accessibility, or miscommunications, or failed computer, satellite, telephone or cable transmissions, or lines, or technical failure or jumbled, corrupted, scrambled, delayed, or misdirected transmissions or computer hardware or software malfunctions, failures, or technical errors or difficulties, or other errors of any kind whether human, mechanical, electronic or network or the incorrect or inaccurate capture of entry or other information or the failure to capture, or loss of, any such information.
5. **PRIZES:** There are twelve (12) random draws each month in the Contest Period costing of \$75 each (each, a “Prize”; collective, “Prizes”) for an aggregate of \$900 in Prizes to be given away during the Contest Period. The Prizes will be awarded monthly on or about the last business day of each month in the Contest Period (the “Draw Dates”) All Prizes are to be awarded in US dollars by VCI’s third party incentive fulfillment provider, Pay Incentives (“Prize Provider”) in the form of a virtual pre-paid VISA card, bank deposit or other options offered by Prize Provider (such options are subject to change) in accordance with the Prize Awarding requirements set out below. Prizes are subject to change at any time in VCI’s or Sponsor’s discretion.

6. **HOW TO PARTICIPATE:** The Contest is offered electronically via the Internet. All Entrants who are members of OSF Listens website are automatically entered into the Contest. All other Entrants may enter the Contest by following the link in the Entrant's invitation to the OSF Listens website and completing the initial questionnaire online. Entrants will receive one (1) entry for completion of the OSF Listens Profiling Survey and one (1) entry for completion of subsequent surveys during the Contest Period.
7. **NO PURCHASE NECESSARY TO ENTER OR WIN - ALTERNATE MEANS OF CONTEST ENTRY:** Entrants may receive one (1) entry by legibly printing the Entrant's name, street address, city, province/state, postal code, telephone number and complete email address, on a 3 x 5 inch (or 7.5 x 12.5 cm) piece of paper and mailing it to OSF Listens Contest, C/O Vision Critical Communications Inc., Attention: Incentives Team, 200 Granville Street, MZ, Vancouver, BC, V6C 1S4. Please note the URL address of the survey is necessary to identify the specific Contest being entered. Mail-in entries that do not include the URL address will not be valid.
8. **SWEEPSTAKES DRAW(S):** The draw will be held in Vancouver, British Columbia on or about the draw date from all eligible entries received. Winners will be determined by random drawing from all eligible entries received by VCI. The odds of winning depends on the number of eligible entries received by VCI. The odds of an entry winning any Prize will be the same, whether the entry was automatically generated or made by alternate means of entry.
9. **PRIZE AWARDING:** Winners will be notified by email within fifteen (15) days of the Draw Dates. Prizes will be awarded only on verification by VCI that all Contest requirements have been met by the winners. Each Prize must be accepted as awarded and no substitutions, transfers, conversions or assignments of Prizes will be allowed, unless at the discretion of the VCI which may substitute a Prize of comparable or greater value. No correspondence will be entered into except with selected Entrants at the email address listed on the VCI systems, or on the mail-in entries. VCI will notify the winner by email within fifteen (15) days of the Draw Date. The winner will have two (2) calendar days from notification to accept the Prize by email. VCI is not responsible for and shall not be liable for late, lost, misdirected, or unsuccessful efforts to notify the winner. If a selected Entrant cannot be contacted within the allotted time, VCI reserves the right to void that entry and select another eligible Entrant for that Prize. In the event that a winner is not determined after three (3) total attempts to contact selected entrants (one (1) initial and two (2) alternate/re-draws), VCI may elect not to conduct any further redraws and not award such Prize. In order to be declared an official winner, the selected Entrant will be required to complete and return to VCI a Survey Notification Form within two (2) days of receipt thereof from VCI. If a selected Entrant fails to complete and return the Survey Notification Form to VCI within two (2) days, VCI reserves the right to void that entry and select another eligible Entrant for that Prize. By completing and returning the Survey Notification Form, the Entrant is required to: (i) consent to VCI providing the Entrant's name, email address and province/state details to Prize Provider for Prize Provider to contact the Entrant to fulfill the Prize; (ii) acknowledge that to fulfill the Prize, the Entrant may be required to set up a password-protected account with Prize Provider and provide the following information: date of birth, gender, mailing address and certain banking information (if Entrant

elects to redeem the Prize by bank deposit [where such option is available]; other options for redemption may include virtual VISA card, check or other options offered by Prize Provider) and agree to Prize Provider's Terms & Conditions; and (iii) give permission to Sponsor and VCI, at their option, to publish or otherwise use the Entrant's name, address, photograph, voice and comments, without compensation, in any publicity carried out by VCI or its respective advertising agencies. Sponsor and VCI are not responsible or liable for late, lost, or misdirected communications from the Prize Provider to the official winners email address. Sponsor and VCI are not responsible or liable for typographical or other errors in the printing, the offering, or the administration of the Contest or in the announcement of a winner.

10. **WINNERS LIST:** To obtain a copy of the winners list or a copy of these Official Rules, send your request to: Vision Critical Communications Inc., OSF Listens Contest Winners List, C/O Vision Critical Communications Inc., Attention: Incentives Team, 200 Granville Street, MZ, Vancouver, BC, V6C 1S4. Requests must be received no later than January 31, 2017 and a self-addressed stamped envelope must be enclosed with your request.
11. **DISQUALIFICATION:** VCI reserves the right in its sole discretion to disqualify any Entrant from participating in the Contest for any reason at any time throughout the Contest, including, but not limited to, violating these Official Rules or tampering with or abusing any aspect of this Contest or the operation of the OSF Listens website or any other VCI hosted website. In the event any portion of this Contest is compromised by virus, bugs, non-authorized human intervention or other causes beyond the control of VCI, which in its opinion, corrupts or impairs the administration, security, fairness or proper entry into the Contest, VCI reserves the right, in its sole discretion, to suspend or terminate the Contest and to award Prize(s) to individuals selected at random from the pool of Entrants received up to the point of termination. In no event will more Prizes be awarded than those listed in these Official Rules.
12. **TAX INFORMATION:** Liability for any applicable taxes imposed by any federal, state and/or local government, on any Prize won, is the sole responsibility of the winner of such Prize.
13. **PRIZE DISCLAIMER:** By participating in the Contest, Entrants agree that Sponsor and VCI, their affiliates and representatives, and their respective officers, directors, employees, representatives, and agents, will have no liability whatsoever for, and shall be held harmless by Entrants against, any liability for any injuries, losses or damages of any kind to persons, including personal injury or death, or property resulting in whole or in part, directly or indirectly, from participation in the Contest, or any claims based on publicity rights, defamation or invasion of privacy, or merchandise delivery. Entrants further agree that Sponsor and VCI, their affiliates and representatives, and their respective officers, directors, employees, representatives, and agents, will not be responsible or liable for any injuries, damages, or losses of any kind, including direct, indirect, incidental, consequential, or punitive damages arising out of any of the submissions made by any Entry in the Contest, use of a Prize won in connection with the Contest or the failure by the Prize Provider to deliver the Prize to the winner in accordance with these Official Rules.
14. **PRIVACY:** By use of the OSF Listens website or by entering the Contest through the OSF Listens website, Entrants agree to OSF Healthcare System's Terms of Use Agreement located

at <https://www.osfhealthcare.org/terms/> and to the use of their personal information as described in the Privacy Policy located at https://www.osfhealthcare.org/media/filer_public/a6/42/a642cc17-77f4-41e0-a643-001f9c52a648/npp-english-100115.pdf